



**Place of Hearing: Kesinga**

**Appeared:**

1. **For the Complainant** – Sri Mohan Kanhar, Repr. By Koustab Kumar Kanhar, At-Turla, Po-Sirol, Via-Kesinga, Dist.-Kalahandi.
2. **For the Respondent** – Sri Krushna Chandra Biswasray (Acct.), Repr. For Sri Debasis Panda, EE, KEED, Bhawanipatna, TPWODL.

**GIST OF THE COMPLAINT:**

The complainant consumer Sri Mohan Kanhar, Repr. By Koustab Kumar Kanhar, At-Turla, Po-Sirol, Via-Kesinga, Dist.-Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Kesinga on dt. 20.01.2026, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/Irrigation supply with CD of 1.50 KW having consumer no- **9030-0101-3778** under EE, KEED, Bhawanipatna.
- 2) As complained by the complainant that bills to be revised.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

**SUBMISSION OF OPPOSITE PARTY IN BRIEF:**

The OP (EE, KEED, Bhawanipatna) in its counter reply and course of hearing submitted as follows:

- 1) PVR: 13.02.2026
- 2) Bill details from: 09/2018 to 11/2024
- 3) Date of supply: 22.10.2015
- 4) Category: LT/Irrigation
- 5) Connected Load: 1.50 KW
- 6) Meter No – WM396916
- 7) Installed on: NA
- 8) CMR: No Meter
- 9) The meter status: Regular
- 10) Facts of the complainant: Revision of bill
- 11) As written version submitted by EE, KEED, Bhawanipatna as follows:
  - As per the certificate was given by the ESO, Utkela the power supply was disconnected since long and there is no such meter was installed in the site. From the very beginning

the consumer was not installed any meter. So we may consider the DC period of two years and withdraw such amount from his bill. However, the respondent requested the forum to take appropriate decision as necessary.

### **FINDINGS / OBSERVATIONS OF THE FORUM**

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing.
- The OP submitted that as per the certificate was given by the ESO, Utkela the power supply was disconnected since long and there is no such meter was installed in the site. From the very beginning the consumer was not installed any meter. So we may consider the DC period of two years and withdraw such amount from his bill.
- From 09/2018 to 11/2024 provisional / average bills have been served.

### **ORDER**

**09.03.2026**

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- To withdraw the bill from 11/2020 to 10/2022 as the complainant was not availed power supply.
- Any adjustments made during the revision period are also be taken into consideration / DPS charged on the wrong bills are also to be withdrawn.
- The complainant must clear all dues upon revision of bills.

The case is disposed of accordingly.

The matter is closed herewith. The compliance report to be submitted to the undersigned on or before **Dt- 30.04.2026**.

  
**B. NAIK**  
Co-Opted Member

Co-Opted Member  
GRF, Bhawanipatna

  
**K.K. PATNAIK**  
MEMBER (Fin.)

MEMBER FIN  
GRF, Bhawanipatna

  
**A.N. MEHER**  
PRESIDENT

PRESIDENT  
GRF, Bhawanipatna

Copy to: -

1. Sri Mohan Kanhar, Repr. By Koustab Kumar Kanhar, At-Turla, Po-Sirol, Via-Kesinga, Dist.-Kalahandi.
2. EE, KEED, Bhawanipatna, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

**“If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums.”**

GRF BHAWANIPATNA